



# SRI VASAVI INSTITUTE OF ENGINEERING & TECHNOLOGY

## STUDENTS COUNSELING & GRIEVANCE REDRESSAL CELL

Empowering Minds

### Establishment of Online Grievance Redressal Mechanism

Grievance Redressal System is a mechanism commonly used to receive and act on complaints or grievances reported by stakeholders of private or public institutions, enabling prompt actions on any issue raised by them and to avail services more effectively.

Unlike the traditional Grievance Redressal approach through letters and complaint forms, the new online based approach such as grievance portals have very great appeal and its usage highly reflects the actual state of customer satisfaction. Grievance Redressal can be handled directly by institutes through their own websites.

In order to ensure transparency in institutions imparting technical education, with the supreme objective of preventing unfair practices and to provide a mechanism to students, parents, teachers and other non-teaching staff for the redressal of their complaints, online grievance redressal mechanism is directed by approval councils in India

In our institute we have **ECAP** a online with the link <http://103.208.229.211/newecap/StudentMaster.aspx>



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Approved by AICTE, New Delhi & Affiliated to JNTUK, Kakinada  
**AUTONOMOUS**



Hi...KATE SUDEERTHI

Logout

#### MENU

- ACADEMIC CALENDER
- ASSIGNMENTS REPORT
- BACKLOGS
- BOOK SEARCH
- CHANGE MOBILE.NO/E-MAIL
- CLASS ASSIGNMENTS
- COMPLAINT/SUGGESTION
- EXAM SCHEDULE
- FEEDBACK
- LIBRARY BOOKS

#### COMPLAINTS & SUGGESTIONS

Complaint  Suggestion

New Complaint



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By clicking the tab complaint/suggestion a new complaint you can write complaint by submitting student can able to register a complaint .

103.208.229.211/news.asp/StudentMaster.aspx



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M...KATE SUDEEPTH








Logout

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Complaint/Suggestion

Complaint

Submit

| <b>S.NO.</b> | <b>NAME</b>         | <b>DESIGNATION</b> | <b>SIGNATURE</b>  |
|--------------|---------------------|--------------------|---|
| 1            | Sri D.Adithya Kumar | Assoc.Prof S & H   |  |
| 2            | SK.Hiadatullah      | Asst Prof S&H      |  |
| 3            | N Anil Kumar        | Associate Prof CSE |  |
| 4            | SmtD .Aruna         | Asst Prof CSE      |  |
| 5            | Ch Giriphani        | Asst Prof CIVIL    |  |
| 6            | Y Paramahamsa       | Asst Prof ECE      |  |
| 7            | Sri D.Kiran babu    | Asst Prof MECH     |  |